

BOOKING FORM FOR A MOBILE HOME RENTAL - 2017

Please contact us to check availability before sending this form



Last name and First name : _____
 Full address and country : _____
 Phone number : 00 ____ / _____
 E-mail : _____ @ _____

Participants information :

Last name	First name	DOB	Last name	First name	DOB
		_ / _ / _			_ / _ / _
		_ / _ / _			_ / _ / _
		_ / _ / _			_ / _ / _
		_ / _ / _			_ / _ / _

Booking dates: from Saturday ____ / ____ / 2017 (from 4 pm) to Saturday ____ / ____ / 2017 (before 10 am)

Mobile Home type : (please tick the chosen type box)

- Small mobile home 24 m² for 4 persons (sleeps: 4 and 2 separate bedrooms) – Without television
- Mobile home for 4 persons (sleeps: 4 and 2 separate bedrooms)
- Mobile home for 5 persons (sleeps: 5 and 2 separate bedrooms)
- Mobile home for 6 persons (sleeps: 6 and 3 separate bedrooms)
- Mobile home for 8 persons (6 persons mobile home + wooden teepee next to the rental with 2 extra beds)
- Premium mobile home for 4 persons (sleeps: 4 and 2 separate bedrooms + 2 separate bathrooms + luxury equipment)
- Premium mobile home for 6 persons (sleeps: 6 and 3 separate bedrooms + 2 separate bathrooms + luxury equipment)

Our rental fares include :

- One vehicle per rental (Numberplate : _____)
- The access to the water park and multisports ground
- Water, electricity and gas

Our fares do not include :

- Additional vehicles from the second one
 Number of extra vehicles staying in the campsite or on its alley way: ____ vehicle(s) (Numberplate : _____)
- The optional cancellation / trip interruption insurance
 I would like to purchase the cancellation and trip interruption insurance «Campez Couvert». Its price is 2,7% of the accommodation cost (not including options, reservation fee, tourist and Department Council taxes) and it must be paid in full at the time of booking. I declare that I have read and understand its general terms and conditions that are available on the campsite website www.camping-ledauphin.com (posting is also possible upon request).
- The optional rental of bed sheets
 I would like to rent disposable sheets : ____ large pairs (8€/pair) and ____ small pairs (6€/pair)
 I would like to rent cotton sheets : ____ large pairs (20€/pair) and ____ small pairs (15€/pair)
- The optional rental of a baby kit (baby cot + baby chair + baby bathtub) – subject to availability
 I would like to rent a baby kit for 20€ / week
- The optional cleaning at the end of the staying (80€ for a 2 bedrooms rental – 100€ for a 3 bedrooms rental)
 I would like the campsite staff to do the cleaning on my departure day (except tidying and washing-up)

Remarks: Pets are not allowed in the rentals. A copy of public liability insurance will be requested upon arrival. The number of persons staying in the mobile home is limited to the agreed number of beds in the booked type of rental.

I, Mr/Mrs/Ms _____ do hereby declare that I have read and understand the campsite prices and its general terms and conditions and that I agree to **settle the balance of the rental at least 30 days before the arrival date (bill reminder won't be sent).**

BILL SIMULATION	
Mobile home rental : (in Euros)	
Additional car : (in Euros)	
Mobile home cleaning : (in Euros)	
Other extra charges : _____ (in Euros)	
Cancellation/trip interruption insurance : 2,7% of the Mobile home rental (in Euros)	
Reservation fee : (in Euros)	22,00 €
Tourist and Department Council Taxes : (in Euros)	
TOTAL COST OF THE BOOKING : (in Euros)	
Deposit: 30% of the total cost of the accommodation + reservation fee + insurance (in Euros) <i>If booking in the month before the arrival date the full payment is required</i>	

I send you this completed and signed booking form and the deposit.

Observations / requests: _____

Signed and agreed, _____ Date ____ / ____ / _____

Signature :

GENERAL TERMS AND CONDITIONS (MOBILE HOME)

RENTAL / BOOKING :

The booking is valid when the campsite receives the client's signed booking form with a deposit (30% of the rental cost + reservation fee + optional cancellation / trip interruption insurance). It becomes effective only with the campsite agreement and postal confirmation.

The deposit can be paid by cash postal order or by credit card (in this case the signed credit card charge autorisation form must be also sent). If the reservation can not be confirmed, the deposit will be paid back in full.

Booking information must be writtent exactly and unequivocally by the client. The camping management reserves the right to cancel the booking in case of intentional mistakes concerning the number of participants.

Rentals are allocated according to the clients' requests and availability.

From the first weekend of July to the last weekend of August the campsite only accepts weekly bookings from Saturdays (arrival from 4pm) to Saturdays (departure before 10am).

Our prices include all taxes and a VAT of 10% which was in force when they were decided. All change in the VAT rate, occurred between the prices decision and the payment of the booking, will imply a change in the fares that the client accepts unreserved.

In case of dispute, in compliance with the decree L. 152-1 of the consumer code, you can freely exercise your right of complaint to our mediator (MEDICYS) on the web (www.medicys.fr), or by letter (MEDICYS - 73, Boulevard de Clichy - 75009 Paris - France). Please write on forms our e-mail contact address : contactcamping-ledauphin.com.

We remind you that you can complaint to a mediator only if :

- you have first made a complaint to our customer service (less than a year before) ;
- the contention has not been previously examined by va tribunal or by another mediator;
- you are not a professional.

SETTLEMENT OF THE BALANCE :

The bill must be settled at least 30 days before the scheduled arrival date (the campsite won't send any bill reminder). As a consequence, if the staying is booked the month before the arrival date, the total cost of the bill must be paid in full. If the balance is not settled by the term due date, the booking will be considered as unconfirmed and the cancellation policy below will be applied.

CANCELLATION :

Cancellation letters must be sent by registered post as soon as the client knows that he can not honour this booking contract.

The client has the possibility of purchasing the cancellation and trip interruption insurance « Campeze Couvert », whose detailed terms and conditions are available on the campsite website www.camping-ledauphin.com (posting is also possible upon request). This optional insurance must be paid in full at the time of booking and its price is 2,7% of the accommodation cost (without the options added, the reservation fee and the tourist and Department Council taxes).

In the event of a booking cancellation, if the client has not purchased the cancellation and trip interruption insurance, some fees shall be retained by the campiste, or the client shall owe them to it for premature termination of the agreement, as follows:

- The deposit of 30% and the reservation fee if the client cancels 30 days prior to the scheduled arrival day or before.
- The total cost of the booking if the client cancels fewer than 30 days prior to the scheduled arrival day or if he is no-show on the arrival day without informing the camping management.
- No reduction or refund can be claimed in the event of a delayed arrival or of an early departure.

NO-SHOW :

If the client is no-show on the arrival day and he has not informed the camping management by letter, by fax or by e-mail, the rental shall become available 48 hours subsequent to the scheduled arrival date and the payment in full of the booking remains owed.

TOURIST AND DEPARTMENT COUNCIL TAXES :

The Tourist tax and the Department Council tax are not included in the campsite prices.

DEPOSIT :

A guarantee deposit of 400 € for the potential damages caused to the mobile home and a guarantee deposit for the cleaning (from 80 € to 100 € depending on the size of the rental) must be left by the tenant on the arrival day. These deposits can be paid by card (Mastercard and Visa only – except Electron).

The cleaning deposit will be returned to the client on his departure day if the mobile home and its equipment are left clean.

The rental deposit will be returned by post to the tenant within fifteen days after the departure date, if the mobile home is left in perfect condition and with all its equipment.

Otherwise, the campsite management will contact as soon as possible the previous tenant who agrees to pay for the caused damages.

INVENTORY / DAMAGES TO THE EQUIPMENT :

All our mobile homes are equipped with complete crockery and cutlery set and with electrical domestic. All the equipment and the condition of the rental are checked upon arrival and departure and a copy of the inventory and report on state of repair is given to the tenant.

The client is required to check the equipment and the rental condition upon arrival and he must inform the camping management of all damages (such as broken or missing material, etc) on the same day. All damages that are not mentioned on the inventory and report on state of repair will be chargeable to the tenant.

In case the tenant breaks or causes damage to the equipment, he agrees to pay for the corresponding price, according to the pricelist displayed in the mobile home and also available upon request at the reception desk (equipment can be only replaced by the campsite, in order to keep uniformity in the inventory).

CAMPSITE REGULATION / SAFETY INSTRUCTIONS:

Staying on the campsite implies that the client has accepted and will conform to its rules and regulations that are displayed at the entrance of the campsite and that are available upon request at the reception desk. The tenant also agrees to conform to the safety and fire instructions that are dispalyed at the entrance and all around in the campsite.

INSURANCE:

The tenant is required to provide upon arrival a copy of his public liability insurance showing that he is covered for holidays lets.

PARTICIPANTS :

For security and insurance reasons, the number of persons staying in the mobile home is limited to the agreed number of beds in the booked type of rental and to the participant' listed on this form. As a consequence it is strictly prohibited for extra people to stay in the mobile home; any person staying in the rental and not indicated in this contract will be evicted by the campsite management. For the same reasons it is not allowed to pitch a tent beside the mobile home.

VEHICLES :

Only one vehicle is included in rental fares. Any extra vehicle will be charged to the client according to the displayed fares and it must be parked on the parking spaces at the entrance of the campsite or on the campsite private alley way.

PETS :

Pets are not allowed in the mobile homes. In all cases the presence of an animal must be declared to the management when booking; otherwise the camping management reserves the right to cancel the reservation, without paying back the deposit.

BARBECUES :

Charcoal barbecues are strictly prohibited on the campsite as it is situated in the heart of the Forest of Suzac..Only gas and electric barbecues are allowed. The campsite is also provided with a collective barbecue.

I HAVE READ AND UNDERSTAND THE GENERAL TERMS AND CONDITIONS

DATE AND SIGNATURE

CREDIT CARD CHARGE AUTHORISATION FORM

BOOKING NAME:

I hereby authorize Camping Le Dauphin to charge my credit card in the amount of , € (corresponding to the 30% of the rental + 22€ of reservation fees + optional cancellation insurance).

CARDHOLDER NAME:

- CREDIT CARD: VISA
- EUROCARD / MASTERCARD
- AMERICAN EXPRESS
- OTHER:

CARD NUMBER: _ _ _ _ _

EXPIRATION DATE: __ / _ _ _ _

CVV NUMBER (Security numbers): _ _ _

Date

Signature

For more security concerning your card details, we suggest to send us this form by e-mail (contact@camping-ledauphin.com) or by fax (+33 5 46 38 03 51); if you don't have a paper scanner or fax machine, you can ring to give us the card details and then send us the signed autorisation form without writing the card details in full. You must be able to provide your credit card upon arrival.

BOOKING FORM FOR A CAMPING PITCH - 2017

(Please contact us to check availability before sending this form)



Last name and First name : _____
Full address and country : _____
Phone number : 00 ___ / _____
E-mail : _____ @ _____

Participants information :

Last name	First name	DOB	Last name	First name	DOB
		//___			_/_/___
		//___			_/_/___
		//___			_/_/___

Booking dates: from the ___ / ___ / 2017 (arrival from noon) to the ___ / ___ / 2017 (departure before 10 am)

Camping equipment :

- Tent Dimension/size : _____
 Caravan Dimension/size : _____
 Motor caravan Dimension/size : _____

Number of igloo tents on the same pitch : _____ Dimension/size : _____

Pets :

- None
 Dog(s) Number : _____ Breed/size : _____ Vaccinated to date : YES / NO
 Cat(s) Number : _____ Breed/size : _____ Vaccinated to date : YES / NO

Our fares include :

- *Electricity 10 Ampères and water supply*
- *One vehicle per pitch* (Numberplate : _____)
- *The access to the water park and multisports ground*
- *Unlimited access to sanitary blocks and hot water*

Our fares do not include :

- *Additional vehicles from the second one*
 Number of extra vehicles staying in the campsite or on its alley way: ___ vehicle(s) (Numberplate : _____)
- *The optional cancellation / trip interruption insurance*
 I would like to purchase the cancellation and trip interruption insurance «Campez Couvert». Its price is 2,7% of the basic pitch package (not including additional people, options, reservation fee, tourist and Department Council taxes) and it must be paid in full at the time of booking. I declare that I have read and understand its general terms and conditions that are available on the campsite website www.camping-ledauphin.com (posting is also possible upon request).
- *The optional rental of a refrigerator (35€ per week – please provide a guarantee deposit of 200€)*
 I would like to rent a refrigerator.

I, Mr/Mrs/Ms _____ do hereby declare that I have read and understand the campsite prices and its general terms and conditions and that I agree to **settle the balance of the rental at least 30 days before the arrival date (bill reminder won't be sent)**.

BILL SIMULATION	
Pitch rental : (in Euros)	
Additional car : (in Euros)	
Refrigerator rental : (in Euros)	
Other extra charges : _____ (in Euros)	
TOTAL COST OF THE ACCOMMODATION : (in Euros)	
Cancellation/trip interruption insurance : 2,7% of the basic package of pitch rental (in Euros)	
Reservation fee : (in Euros)	22,00 €
Tourist and Department Council Taxes : (in Euros)	
TOTAL COST OF THE BOOKING : (in Euros)	
Deposit: 30% of the total cost of the accommodation + reservation fee + insurance (in Euros)	
<i>If booking in the month before the arrival date the full payment is required</i>	

I send you this completed and signed booking form and the deposit.

Observations/requests: _____

Signed and agreed, _____ Date ___ / ___ / _____

Signature :

GENERAL TERMS AND CONDITIONS (CAMPING PITCH)

BOOKING :

The booking is valid when the campsite receives the client's signed booking form with a deposit (30% of the accommodation cost + reservation fee + optional cancellation / trip interruption insurance).

It becomes effective only with the campsite agreement and postal confirmation.

The deposit can be paid by cash postal order or by credit card (in this case the signed credit card charge authorisation form must be also sent).

If the reservation can not be confirmed, the deposit will be paid back in full.

Pitches are allocated according to the clients' requests and availability.

From the first weekend of July to the last weekend of August the campsite only accepts bookings for a period of at least one week (arrival from noon and departure before 10am).

Our prices include all taxes and a VAT of 10% which was in force when they were decided. All change in the VAT rate, occurred between the prices decision and the payment of the booking, will imply a change in the fares that the client accepts unreserved.

In case of dispute, in compliance with the decree L. 152-1 of the consumer code, you can freely exercise your right of complaint to our mediator (MEDICYS) on the web (www.medicys.fr), or by letter (MEDICYS - 73, Boulevard de Clichy - 75009 Paris - France). Please write on forms our e-mail contact address : contactcamping-ledauphin.com.

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- the contention has not been previously examined by va tribunal or by another mediator;
- you are not a professional.

SETTLEMENT OF THE BALANCE :

The bill must be settled at least 30 days before the scheduled arrival date (the campsite won't send any bill reminder). As a consequence, if the staying is booked the month before the arrival date, the total cost of the bill must be paid in full. If the balance is not settled by the term due date, the booking will be considered as unconfirmed and the cancellation policy below will be applied.

CANCELLATION :

Cancellation letters must be sent by registered post as soon as the client knows that he can not honour this booking contract.

The client has the possibility of purchasing the cancellation and trip interruption insurance « Campez Couvert », whose detailed terms and conditions are available on the campsite website www.camping-ledauphin.com (posting is also possible upon request). This optional insurance must be paid in full at the time of booking and its price is 2,7% of the basic package of the pitch cost (without the additional people, options, the reservation fee and the tourist and Department Council taxes).

In the event of a booking cancellation, if the client has not purchased the cancellation and trip interruption insurance, some fees shall be retained by the campsite, or the client shall owe them to it for premature termination of the agreement, as follows:

- The deposit of 30% and the reservation fee if the client cancels 30 days prior to the scheduled arrival day or before.
- The total cost of the booking if the client cancels fewer than 30 days prior to the scheduled arrival day or if he is no-show on the arrival day without informing the camping management.
- No reduction or refund can be claimed in the event of a delayed arrival or of an early departure.

NO-SHOW :

If the client is no-show on the arrival day and he has not informed the camping management by letter, by fax or by e-mail, the pitch shall become available 48 hours subsequent to the scheduled arrival date and the payment in full of the booking remains owed.

DEPOSIT :

A guarantee deposit of 10 € per day and per person for swimming pool bracelets will be required upon arrival.

If the client rents a refrigerator, a guarantee deposit of 200 € must be also left: it will be returned to the client on his departure day if the fridge is left clean and in good condition.

These deposits can be paid by cash or by card (Mastercard and Visa only – except Electron).

TOURIST AND DEPARTMENT COUNCIL TAXES :

The Tourist tax and the Department Council tax are not included in the campsite prices.

CAMPSITE REGULATION / SAFETY INSTRUCTIONS:

Staying on the campsite implies that the client has accepted and will conform to its rules and regulations that are displayed at the entrance of the campsite and that are available upon request at the reception desk. The client also agrees to conform to the safety and fire instructions that are displayed at the entrance and all around in the campsite.

PERSONS UNDER 18 :

Unaccompanied children under the age of 18 will not be admitted in the campsite unless they provide a written authorisation from their parents. The management reserves the right to refuse unaccompanied children to stay in the campsite even if an authorisation has been given by their parents.

IGLOO TENTS :

Camping pitches are large enough for a family size tent or a caravan. An extra igloo tent (measuring maximum 1m x 2m) per pitch will be tolerated without any extra fee.

In case of any extra igloo tents, whether supplementary or being of larger dimensions than the ones listed above, the client will be charged according to the displayed pricelist.

VEHICLES :

Only one vehicle is included in pitches fares. Any extra vehicle will be charged to the client according to the displayed fares and it must be parked on the parking spaces at the entrance of the campsite or on the campsite private alley way.

BARBECUES :

Charcoal barbecues are strictly prohibited on the campsite as it is situated in the heart of the Forest of Suzac.

Only gas and electric barbecues are allowed; the campsite is also provided with a collective barbecue.

I HAVE READ AND UNDERSTAND THE GENERAL TERMS AND CONDITIONS

DATE AND SIGNATURE

CREDIT CARD CHARGE AUTHORISATION FORM

BOOKING NAME:

I hereby authorize Camping Le Dauphin to charge my credit card in the amount of , € (corresponding to the 30% of the rental + 22€ of reservation fees + optional cancellation insurance).

CARDHOLDER NAME:

- CREDIT CARD: VISA
- EUROCARD / MASTERCARD
- AMERICAN EXPRESS
- OTHER:

CARD NUMBER: _ _ _ _ _

EXPIRATION DATE: _ _ / _ _ _ _

CVV NUMBER (Security numbers): _ _ _

Date

Signature

For more security concerning your card details, we suggest to send us this form by e-mail (contact@camping-ledauphin.com) or by fax (+33 5 46 38 03 51); if you don't have a paper scanner or fax machine, you can ring to give us the card details and then send us the signed autorisation form without writing the card details in full. You must be able to provide your credit card upon arrival.